

MEDIA RELEASE

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Industry commits to verify provider quality and outcomes

High quality private education and training providers will be differentiated from the rest through a new quality endorsement launched by the Australian Council for Private Education and Training (ACPET) in Hobart today.

ACPET CEO Rod Camm said the private education and training providers were the choice of more than three million students in Australia.

“Unfortunately our industry has seen a small number of unscrupulous providers act unethically and damage the reputation of the vast majority of our members who consistently deliver high quality outcomes for students,” he said.

“In response, ACPET has developed the ACPET Quality Endorsement program, which recognises and independently verifies the significant and positive contribution ACPET members make to Australian tertiary education.”

The ACPET Quality Endorsement is an independent review of performance against ACPET’s Code of Ethics and the quality of the entire student experience from marketing and recruitment, enrolment and orientation, participation and progression, student support and teaching quality.

Performance, with regard to student outcomes including course completion, employment and career progression, is also key.

The review will involve a comprehensive review of performance, site visits and interviews with a range of students and stakeholders.

Mr Camm said the review will validate student outcomes and ensure members are providing student centric education and training, and demonstrating ethical practices and behaviours beyond regulatory compliance.

“Only those providers who can demonstrate consistent delivery of high quality service, support and outcomes will become ACPET Quality Endorsed,” he said.

“This will give students, their parents, government and industry full confidence in the provider and the quality of the programs they provide.”

The ACPET Quality Endorsed service was launched at ACPET’s National Conference in Hobart today.

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