

ACPET Industry Certification Program

Frequently asked questions

Who can undertake the Industry Certification Program?

Only Australian registered providers who are ACPET members, and do not come under the associate or conditional status.

Why would I want to gain Industry Certification?

ACPET's Industry Certification showcases and celebrates the best of the education industry; providers that offer a deep commitment to ethical education and a respect for student outcomes and industry.

What is my commitment of resources for the process?

On application and the threshold test being successfully completed, ACPET will step you through the logistical and resourcing requirements, timing and costs. A key member contact person will be required to coordinate and support the process, the provision of documentation and site visit focus groups.

What are the costs involved?

Costings are based on 5 student number tiers. A base price is outlined in the information kit, including additional costs that may be incurred.

How lengthy is the process?

The length of time required is dependent on the number of students the member has, which determines the number of campuses that require a site review. Once the threshold test is satisfactorily completed, the process will take between 3 to 6 months.

How long does the Industry Certification last for?

The certification period will be for two years. The start date will commence once the review panel has assessed the application and approved certification.

What's the threshold test?

An assessment of key threshold criteria is conducted prior to the process commencing so time and/or costs being outlaid is kept to a minimum.

What does the process look at?

ACPET is setting the bar high through its Code of Ethics and a 360° peer review process.

The process asks the member to provide information that indicates why they are fit for purpose to be in the business of education. The process then validates the members practices and behaviours with students, graduates, staff, partners, employers and other appropriate sources of information. To complete the process, ACPET then provides responses and actions back to the member.

Who undertakes the Industry Certification review?

The desk based review and site visits are managed by the ACPET Quality Team and undertaken by independent third parties with the final review and recommendation conducted by an expert independent review panel.

Does the Industry Certification Program involve multiple site visits?

Yes.

Where members have multiple campuses, it will be necessary for the process to evaluate the range of educational offerings and facilities. The number of sites is dependent on student numbers as outlined in the information kit costing sheet, however the maximum sites to be reviewed is three (3).

Who assesses and approves applications?

Applications are assessed by an independent review panel. The review panel has been constitutionally empowered by the board to make the judgement on whether the member obtains certification or not. This is done independently from the Board to remove any conflicts of interest.

What happens if I am not successful?

If unsuccessful, members will have the opportunity to re-apply.

The final report outlines all areas identified as requiring improvement. These matters are discussed with the member throughout the process outlining that further support is available to them.

Is there an appeals process?

Yes.

Once the review panel has made its assessment, the member is informed of the outcome and has 30 days to seek an appeal. The process is outlined in the information kit.

Can certification be revoked?

Yes.

If the member does not uphold the threshold test criteria, the review panel will revoke certification status. The process is outlined in the information kit.